

**Your
communications solutions
experts.**





WHAT WE DO

All things communications.

Since our start in 1984, TelWare has established itself as an industry-leading consultant and service provider. We support every step of your project, integrating all pieces of modern communications tailored for your specific needs.



Consulting & Design

Identifying and building solutions that make you successful.



Unified Communications

VoIP Phone Solutions • SIP Trunking • Secure Faxing • Voice & Video Conferencing
MS Teams Integration • Call Center as a Service (CSaaS) • **More**



Infrastructure

Structured Cabling • Access Control Solutions • Video Surveillance • Overhead Paging
Sound Masking • Cell Boosters



Networking

SD-Wan Solutions • Call & Data Center Solutions
Security Monitoring





CONSULTING & DESIGN SERVICES

More than a dial tone.

Your business communication is more than a phone and your phone company should be more than a dial tone. Utilize our experience to pair the best platforms and the best services into a single solution that saves you money and helps you grow.

Our goal is to uncover and implement solutions that best fit your current and future business needs.



- Find Billing Errors
- Uncover Unpublished Rates



- Account Optimization
- Performance Optimization



- Negotiate Better Rates
- ROI Audits

Example of three-location company with

\$22,260

Annual Savings

+ ROI in less than 8 months



SOLUTIONS EASY TO DEPLOY & SCALE

One size does not fit all.

Whether you're a single location on Main Street or a multi-regional enterprise on every street, our unified communications solutions are tailored to your needs and built to grow as you grow.





**Everything your
small business
needs today.**

Built for non-technical business owners. Get VoIP phones, voicemail, call recording and other business phone features at the price you need.



- Customized Solutions
- Turn-Key Platforms
- Built-In Redundancy



- Dedicated 24x7 Support & 4 Hour SLA
- Dedicated Account Management
- Project Management



**The ability to add
power & features
as you grow.**

Scalable enterprise communications services built for today's agile businesses.



- Multi-Location Solutions
- Scalability & Redundancy
- SIP Trunking



- SD-WAN Managed Solutions



- Open API Platform
- CRM Integrations
- Microsoft Integrations





UNIFIED COMMUNICATIONS SOLUTIONS

Your communications simplified.

Traditional phone systems limit your company's ability to grow and adapt. Switch to a cloud-based phone system that extends your phone's functionality beyond the desktop. It's one platform for all your communications needs. Everything you need to stay connected, reduce costs, and lower risk.

Benefits of the Cloud



Scalability



Security



Redundancy



Savings

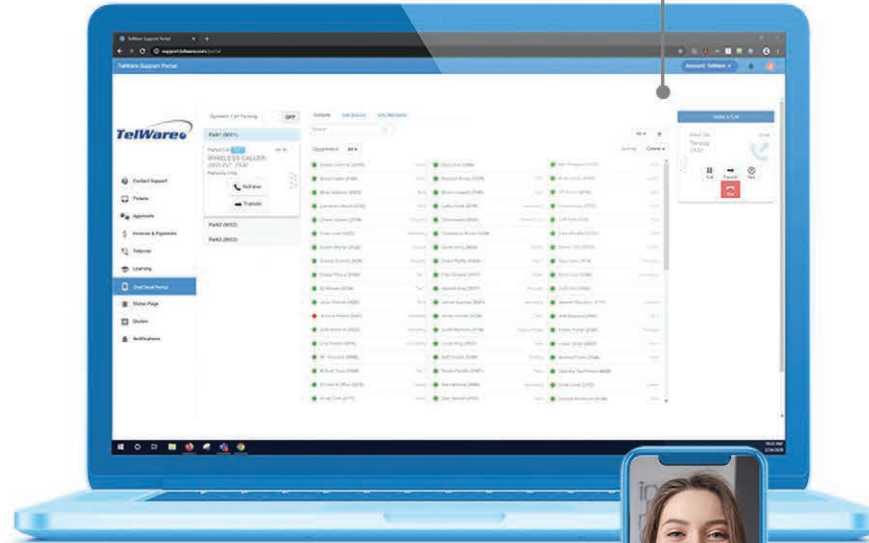
VOIP Phone

Complete communications platforms, including sophisticated desk phones, mobile phones, and applications.



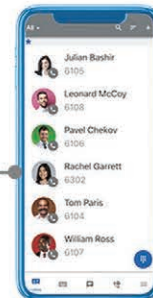
Desktop App

Voice + video messaging with all the analytics you need.



Mobile App

Complete communications system in the palm of your hand.



HD Video & Chat

Bring your team or your customers together like you're in the same conference room.

+ Many Other Productivity Tools



Secure Faxing



Analytics & Call Reporting



Transcription



Call Recording



SERVICE & SUPPORT

Great technology & exceptional people.

The core of our advantage is local presence, real human support, and a white-glove approach that delivers a truly personalized, turn-key experience from start to finish. And your entire process is wholly managed by one key contact that is with you 100% of the time, 100% of the way.

Our Process



Consulting
& Analysis



Design
& Programming



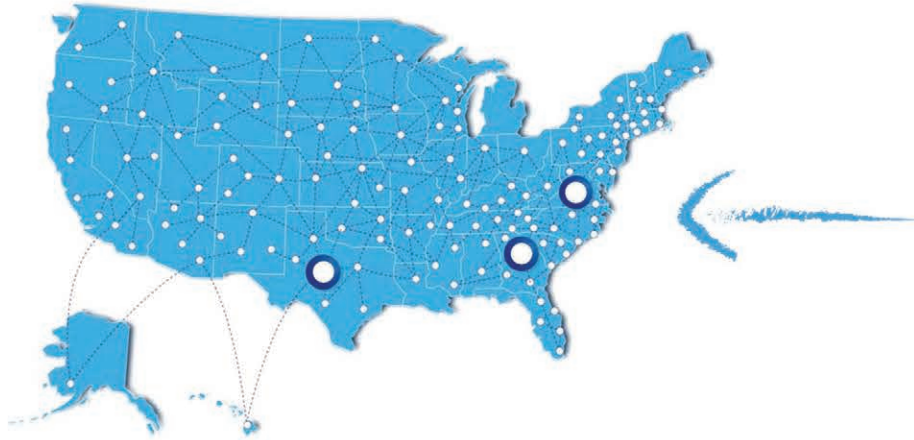
Launch/Go-Live



Training



Support



With multiple redundant data centers located strategically across the country and 24/7 support from real humans, you can rest assured TelWare is a service-focused and dependable business partner.

Reliability you can always trust.

As a Building Industry Consulting Service International (BICSI) corporate member, TelWare provides cabling services businesses can trust. Additionally, TelWare's certification as a Registered Communications Distribution Designer (RCDD) denotes internationally-recognized expertise in telecommunications design and implementation.



One Company. One Call.

Endless Solutions.



800.637.3148 | telware.com