



## One company. One call.

Since our start in 1984, TelWare has established itself as an industry-leading consultant and service provider. We support every step of your project, integrating all pieces of modern communications tailored for your specific needs.

### Every step of the way

TelWare can provide support for every step of your IT project, including planning, installation and user training. We can provide local/long-distance voice services, and Internet data services. We can assist your IT department with your data network, or become your IT department. TelWare can integrate all forms of communication, including phone, voicemail, email, mobile devices, and databases.

### Our commitment to you

One of our greatest values is our commitment to product quality and customer satisfaction. As a leading managed-service provider, we develop partnerships based on collaboration communication, and results in order to design solutions that meet the customer's specific needs.



Carolyn Kirkley  
**FOUNDATION OF SHALOM PARK**

Everyone at TelWare is so responsive and helpful. It does not matter how big or small our requests, TelWare is always there to help right when we need it. I really appreciate your help with this [phone-relocation] project. Thanks!



Laura Parkhurst  
**CAPITAL ANESTHESIA**

TelWare has been amazing to work with. They listened to what our company needed and ensured that we had a solution that fit our business needs. Their continued support after the initial deployment has been outstanding.

**800.637.3148 | [telware.com](http://telware.com)**

## The TelWare process.

TelWare works with you directly to meet your needs. Whether you are looking for a simple solution for your small business, a complex solution for a call-center environment or a multi-site enterprise solution, our project management team will bring your vision to fruition. The team takes special care to collect the information needed to create a positive, personalized experience. We evaluate the system and equipment you have, identify the system you need, and delineate how old and new can be successfully integrated to save costs while meeting your business's specifications. Essentially, we make sure you get what you love – and love what you get.

### Delivering a truly personalized, turn-key experience

We offer all customers a key contact person to guide you through the design and installation process from start to finish, ensuring the system that goes live on completion day meets all your business objectives. Dealing with one key person who is fully involved in your installation is vital for simplifying lines of communication and assuring a successful project execution. We will be on hand to offer expert advice whenever you need it.

**You get a dedicated account manager with you  
100% of the time, 100% of the way**



**Consulting  
& Analysis**



**Design  
& Programming**



**Launch/Go-Live**



**Training**

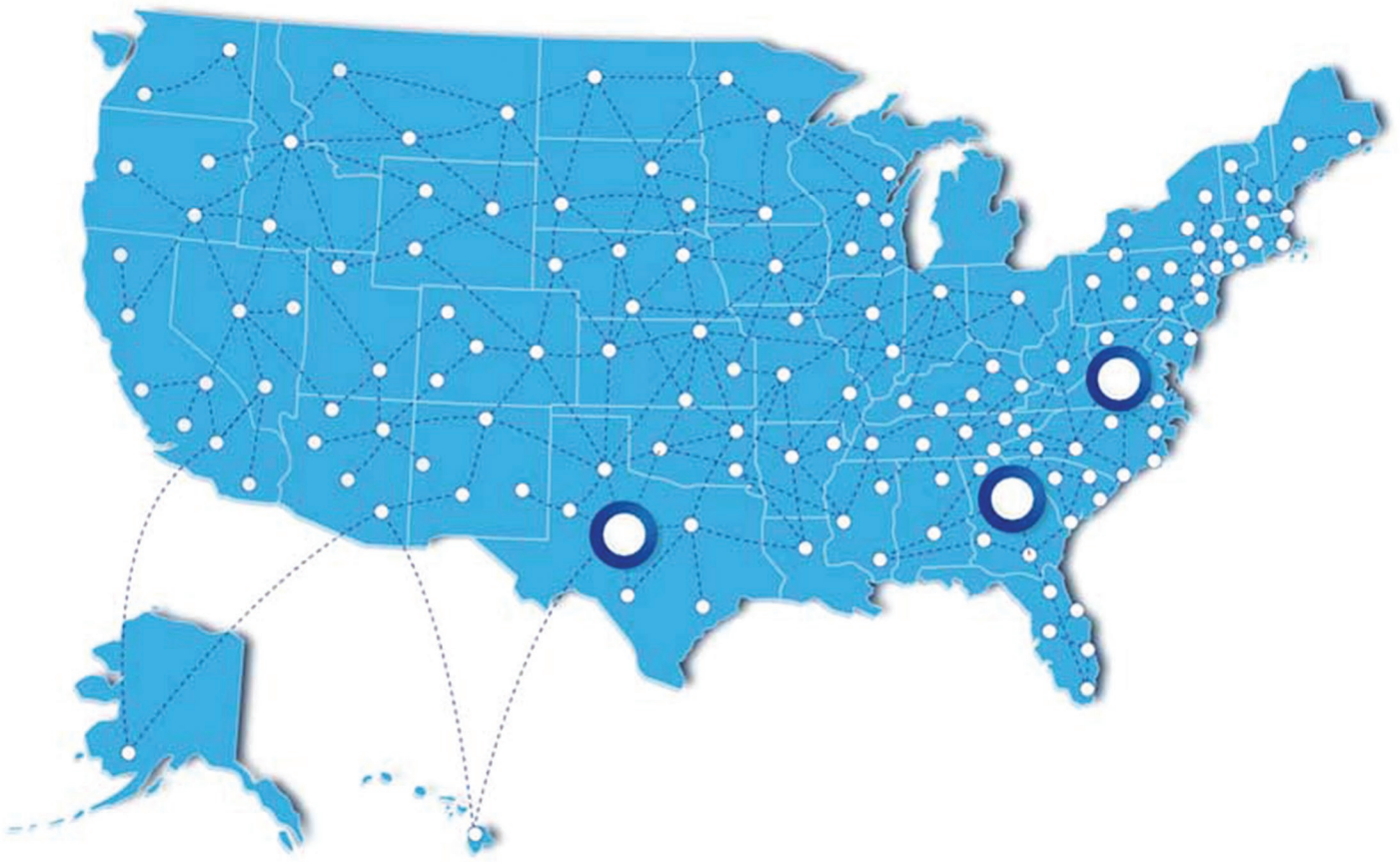


**Support**



## Reliability you can always trust.

We use the best mega and largest data centers in the USA in order to provide excellent service to you, our customer. With 970,000 sq. ft. of total space, four power feeds and fully redundant internet service managed by network engineers means we are able to drastically reduce your expenses. We do the heavy lifting and serve as your personal IT infrastructure.



### High-performing data centers

Data center colocation not only cuts down on expenses of new infrastructure required to manage a network, but also provides a great deal of protection from disasters such as fires, floods, power shortages, and other incidents that could harm the servers.