



March 15, 2023

Today TelWare Corporation announced it has been named a Microsoft Teams Operator Connect partner, providing voice services for Teams through TelWare's powerful OneCloud unified communications platform. TelWare Corporation is a leading provider of cloud communications solutions, which includes not only voice, but meeting solutions, messaging and mass notifications as well.

OneCloud allows businesses to bring voice services into Microsoft Teams through Operator Connect, a program that enables partner telecoms to provide calls to anyone, anywhere, over the Public Switched Telephone Network (PSTN). By choosing OneCloud, customers gain access to a 99.999% reliable cloud communications platform that brings with it features like voicemail to email, transcription, call recording, call reporting, analytics, and even call center functionality, all while maintaining the Teams interface users are familiar with.

Microsoft Teams has experienced explosive adoption over the past two years within companies of all sizes. Teams Operator Connect provides these organizations a simple, seamless option for adding connectivity and telephony, allowing quick deployment, and saving resources.

"We're proud of this achievement to expand our working relationship with Microsoft by completing our Teams offering with Operator Connect," said Scott Clontz, Vice President of TelWare.

Visit the OneCloud website to learn why choosing OneCloud for Microsoft Teams is a smart business decision.

## **About TelWare**

Since 1984, TelWare has established itself as a leader in communications services, with customers worldwide. TelWare's industry-leading cloud communications platform, OneCloud, provides state-of-the-art unified communications that include, voice, messaging, video meeting solutions, HIPAA-compliant faxing, and call center. By using OneCloud, businesses more tightly integrate employees and customers for dramatically improved responsiveness, increased productivity, enhanced efficiencies, reduced operating costs, and an overall heightened customer experience. To learn more, visit <https://onecloud.us>